

## Heritage Hills Metropolitan District



May, 2017

Heritage Hills Residents:

Summer is right around the corner and there are numerous projects that will impact you in some way that have already started or will be starting soon.

### **Vehicle Gate Access Code:**

As of **JULY 1, 2017** the entry gate code will be '#xxxx'. Please remember to hit the # sign on the keypad prior to entering the code. This code is for residents use only. Please keep this code confidential. Have deliveries use the visitor's kiosk and buzz them in. If you are not on the kiosk's directory, complete the Resident's Gate Directory Form on the District's website ([www.heritagehillsmetro.org](http://www.heritagehillsmetro.org)). In addition, a form to obtain a temporary guest code is there.

### **Common Area Landscape Renovation:**

Designs by Sundown has already started with the final phases of the water wise landscape project. Water savings should increase even more with the completion of the landscaping project and the maturation of the xeric plants. The project's main water-saving goals will be continued: irrigation system modifications and xeric plant material. Work will conclude mid-summer at the Lincoln Gate.

### **2017 Concrete and Asphalt Street Repair/Improvement Project – Phase 2:**

We will complete the concrete and asphalt project which was started in 2016. Heritage Hills Parkway was completely milled and overlaid while many of the side streets were crack or slurry sealed. The remaining streets will now be slurry sealed. In addition, the paved brick sections are currently being evaluated.

Please remind all drivers in your household that this is a residential area and that there are frequently small children playing that may not be readily seen by a fast moving vehicle. Especially during times of construction, caution is to be taken on all streets. Remember, the speed limit on Heritage Hills Parkway is **31 miles per hour** and **21 miles per hour** on our side streets.

### **Community Safety:**

If you see something, report it, immediately! The Lone Tree Police non-emergency number is 303-799-0533.

Pedestrian gates for the Yosemite and Lincoln sidewalk entrances are currently being fabricated and are scheduled to be installed in a few weeks. Your pool FOBs will allow access.

The District has reviewed fencing proposals for the Overlook soccer field and has approved installation of a more secure fence.

The District and HOA are committed to taking additional steps to secure our community. The District is upgrading the cameras with new technology at each entrance and is actively gathering information regarding regulating vehicle access and notably a solution for the 'piggy-backing' car issue.

You may have noticed vehicle data collection points on a few of our streets. A traffic study has been completed and we are evaluating the traffic engineer's recommendations.

The HOA has created a safety committee and the District and HOA will continue to solicit their feedback. If you have any comments, suggestions or concerns regarding safety, please send them to [hhsafetycommittee@gmail.com](mailto:hhsafetycommittee@gmail.com)

### **Pools:**

Finally, we know many residents are excited for the end of the school year and for the pools to open for the season. The pools open on Saturday May 27<sup>th</sup>. Please share the pools rules with all members of your household.

Please note changes to Pool Policy in sections 1 (hours) and 10 (gatherings).

### **SWIMMING POOL POLICY:**

**1. The pools open the Saturday of Memorial Day weekend, and close the Monday of Labor Day weekend.** Pool hours are from 7:00 a.m. until 9:00 p.m. **Late Summer pool hours** start the second Monday in August through Labor Day and are 7:00 a.m. until 7:00 p.m. In order to be considerate of the neighbors bordering the pool, please do not swim outside of pool hours. Any resident who observes people in the pool before or after the allowed times should not confront them directly, but should call the Lone Tree police non-emergency number (303) 339-8150. The lifeguards will be at the pools from **9:00 a.m. to 9:00 p.m.** During Late Summer Hours, Lifeguards will be at the Pool from **3:30 p.m. till 7:00 p.m.** each weekday and **9:00 a.m. till 7:00 p.m.** weekends.

**2. DO NOT SWIM ALONE.** For safety reasons, neither adults nor children are to swim alone. If you are going to use the pool, be certain to have at least 1 other person with you. In accordance with Colorado law, the lifeguards are required to have a child safety check every hour. Although adults are normally allowed to swim during this rest period, children must remain out of the water. Children 15 years of age and under must be accompanied by an adult at all times.

3. The baby pool is for the use of children five (5) years of age and under. Parents or sitters must supervise their children in the baby pool at all times.

4. Lifesaving equipment is available in the pool area to be used in case of an emergency. This equipment is there to ensure the safety of swimmers and should NEVER be used for recreation. There are also defibrillators at each pool for the lifeguards to use for emergencies as well. A pay phone is available in the pool area. Emergency calls may be placed without having to pay by dialing "911."

5. A key fob system is in place and it opens the gate when swiped across the gate area near the lock. Up to two (2) key fobs are issued to each residence. Please impress upon your children and guests that they may not be admitted to the pool without it. Guests must be accompanied by a Heritage Hills resident. The key fobs cannot be duplicated; there is a \$25.00 replacement charge for lost or stolen key fobs. Residents may be asked to show a photo ID to verify they are a resident and may be asked to sign in with the lifeguards upon entering the pool facilities. The key fob will also open the restrooms. If you do not have a key fob, contact the District Manager.

6. State law requires the gate be locked at all times. The gate will automatically close, and state law forbids it being held open. No climbing on the fence is permitted. No pushing, dunking, running, or dangerous behavior at the pool. No bicycles, skateboards, etc. will be allowed inside the pool enclosure. No diving is permitted.

7. No glass containers or breakables are permitted inside the pool enclosure and no animals are allowed in the pool enclosure or the lawn area surrounding the pool. **No barbecue grills are allowed at the Pool or Clubhouse areas.**

8. Proper swim attire is required. Shorts or cut-offs being worn as swimsuits can damage the filters.

9. The pool and restrooms will be cleaned daily. Chemicals will be monitored daily. The pool equipment room is off limits to residents.

10. **POOL PARTIES/GATHERINGS (resident/nonresident) –** Swimming pools must be available to all residents and they may not be reserved for exclusive use by any group. Some pool parties may be allowed on a case-by-case basis. The number of guests is restricted to 25 people to ensure pool availability for all other Heritage Hills residents. Request for parties/gatherings of 10 or more must be submitted to the District Manager at least two weeks in advance. In order to address the liability issue and provide for the safety of others using the pools, additional lifeguards **MUST** be hired (through Perfect Pools at 303-795-1191 at least 7 days in advance) by the individual Heritage Hills resident planning the pool party/gathering and parking must be addressed. Parties/gatherings with 90% of residents will receive a waiver for the life guard fee. Extra guards may be hired and charged to the resident if parties/gatherings are not requested/approved in advance. No tents, music or catered food will be allowed.

11. **NO SMOKING IS PERMITTED IN THE POOL AREAS.**

#### **POOL CAMERAS:**

Vandalism has caused the community's pools to be closed for extended periods of time in prior years; the District has installed cameras at both pool facilities. These cameras will help deter vandalism as well

as help identify any individual who vandalizes these facilities. The pools will be monitored and recording will occur at both pool facilities.

Individuals in the pool areas after hours will be asked to leave. The Lone Tree Police Department will be dispatched if any crime is being committed or if individuals refuse to leave the area when the pools are closed

If you have any comments or questions, contact the District's Manager:

Denise Denslow – 303-265-7910

Heritage Hills District Manager

[Denise.denslow@claconnect.com](mailto:Denise.denslow@claconnect.com)

We wish you all a safe and enjoyable summer!

The Heritage Hills Metropolitan District Board of Directors

Metropolitan District: [www.heritagehillsmetro.org](http://www.heritagehillsmetro.org)

HOA: [www.heritagehillshoa.org](http://www.heritagehillshoa.org)

After hours urgent community issues call 303-779-4525 or text 303-903-9760  
(numbers should not be used for police, fire or personal emergencies)

Additional Contact Information:

Design Review Committee Requests-Existing Homes: [hhdesignreview@gmail.com](mailto:hhdesignreview@gmail.com)

Newsletter Submissions and Questions: [heritagehillshoacolorado@gmail.com](mailto:heritagehillshoacolorado@gmail.com)

Safety and Security Committee: [hhsafetycommittee@gmail.com](mailto:hhsafetycommittee@gmail.com)

Social Committee: [heritagehillssocialcommittee@gmail.com](mailto:heritagehillssocialcommittee@gmail.com)

Tennis Committee: [hhtenniscommittee@gmail.com](mailto:hhtenniscommittee@gmail.com)